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Aug 28th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I've used Sonic in San Francisco for many years, and before them Speakeasy. I really appreciate the value and customer service for both my home and the businesses I run. I have recently been involved in an AT&T fiber install for a customer since they are the only physical provider and its been very difficult getting the install scheduled, getting a concrete quote, and avoiding being upsold on unnecessary services.

Last mile access is vitally important to maintain healthy competition in the local markets. The ratio in price per bit per second between AT&T and Sonic installs I am managing is well over 1000. With Sonic I ordered my service with a 5 minute phone call, but it took several in person meetings and phone exchanges with AT&T sales.

Competition for commodity services like internet fiber works. And Internet is absolutely necessary for any functioning business. Please don't undermine competition.

eric hoffman